

**Language Added to LMPD Policy & Procedural Manuals Through CLOUT's Work With LMPD**  
*(see underlined text below)*

**October 2019**

○ **LMPD's Standard Operating Procedures Manual**

9.1.3 DE-ESCALATION

At times, policing requires that an officer must exercise control of a violent or resisting subject in order to make an arrest, or to protect the officer, other officers, or the public from the risk of imminent harm. Clearly, not every potential violent confrontation can be de-escalated, but officers have the ability to impact the direction and the outcome of many situations that they encounter, based on their decision-making and the tactics that they choose to employ. It is the policy of the LMPD that officers resolve situations in an impartial manner, free of bias, and in accordance with applicable laws and the SOPs of this department.

When considering de-escalation techniques appropriate to the individual situation, officers should recognize they may be dealing with a person of diminished capacity. People suffering from intoxication, suicidal tendencies, medical complications, or mental illness may present members with a wide range of behaviors usually different than those exhibited by other persons in the community or persons involved in criminal activity. Persons of diminished capacity may display conduct that is bizarre, irrational, unpredictable, and/or threatening. They may not receive or comprehend commands or other forms of communication in the manner that the member would expect. These persons often do not respond to authoritative persons or the display of force. It is the primary task of the members of the LMPD who confront these special needs persons to resolve the encounter in the safest manner possible. Officers should refer to SOP 12.20 (Persons of Diminished Capacity) if the circumstances lead the officer to believe he/she may be encountering a person of diminished capacity. Officers should refer to SOP 12.11 (Crisis Intervention Team (CIT)) if the circumstances lead the officer to believe he/she may be encountering a situation requiring a CIT response. If the circumstances lead the officer to believe he/she may be encountering a subject who is experiencing excited delirium, he/she will refer to SOP 12.21 (Excited Delirium).

○ **LMPD's Professional Standards Unit Operations Manual** (governing how LMPD conducts internal investigations of officer-involved shootings, use-of-force, and other incidents):

4. Investigation

The Professional Standards Unit Investigator is responsible for conducting a thorough, complete and unbiased investigation. His/her duties are to gather all possible evidence and statements in order to fairly and impartially evaluate the totality of circumstances surrounding the complainant's allegations of employee misconduct. Investigators perform this task by gathering all documentation, statement interviews of all witnesses/accused employees and any other evidence (mobile video, CAD records, police radio recordings, etc.). They organize all information within the case file and based upon a preponderance of evidence assign a recommended finding for each allegation of the case. All PSU Use of Force investigations initiated will review adherence to LMPD SOP 9.1.3 (De-escalation) and, when relevant, SOP 12.21 (Excited Delirium). Additionally, in cases involving known or suspected CIT consumers, or any persons with diminished capacity, investigations will review adherence to SOP 12.11 (Procedures for CIT) and 12.20 (Persons with Diminished Capacity).